

# NEC SL2100

## Smart Communication System



Today's mobile workers depend on communication tools that accommodate flexible workspaces and allow free roaming wherever they are. The SL2100 ensures your team stays connected but without escalating business mobile costs. The SL2100 is highly cost effective because there is more built-in. With VoIP capabilities and a complete Unified Communications (UC) client available right from your web browser, it puts UC within reach of small business. It allows your business to function no matter where your staff are with high quality desk phones for any scenario, the ability to pair your desk phone with your mobile, and softphones for both your PC and your smartphone. The SL2100 is built with small business in mind and can be utilised by the whole organization; everyone from receptionists to customer support staff. The SL2100 is ideal for Small/Medium organizations, Small Hotels/ Motels and Healthcare applications.

To assist in maintaining a positive customer experience and a high level of service, businesses today need to have workforces that are available and 'on-demand' from any location. A great customer experience usually generates repeat business.

#### Built-in features include:

- Web-Based Unified Communication Client
- VoIP Enabled
- Unified Messaging
- Music on Hold
- Mobility / BYOD / Remote Extension
- Auto Attendant
- Audio Conferencing
- Video Conferencing & Collaboration

### The SL2100 Advantage

#### IP Technology

- IP Networking
- IP Trunks (SIP)
- IP Telephones

#### Mobility Options

- SMB Wireless (ML440)
- Digital DECT Wireless Handsets
- Mobile Extension
- Smartphone Client

#### Voicemail

- Email Notification
- Cascade Notification
- Find Me / Follow Me
- Call Recording

#### InUC (Unified Communications)

- Desktop Call Control
- Video Conferencing via WebRTC

- Document Sharing
- Presence
- Instant Messaging
- Personal Contact Lists

#### Automatic Call Distribution (ACD)

- 8 ACD Groups, 128 Agents, Flexible AIC Logins

#### Network Remote Office Locations

- Share Voicemail, Transfer Calls and make Intercom Calls

#### Safety & Security

- E911
- InGuard Toll Fraud Protection
- Doorphone for Screening Visitors

#### Selection of IP and Digital Telephones

Number of Chassis		1 Chassis	2 Chassis	3 Chassis		
Number of Universal Slot		4	8	12		
Number of CPU		1				
Total System Ports (Trunk + Extension)		222				
Total Legacy Ports (Trunk + Extension)	Trunks (Max.)		74	148	222	
	Trunks (Max.)	Analog	42	84	126	
		ISDN BRI	12	24	36	
		ISDN PRI (2M)	16	32	48	
		ISDN PRI (2M)	30	60	90	
	Extensions (Max.)	Extensions (Max.)		74	112	112
		Multi-line Terminals		24	48	72
		Analog Extensions		32	64	96
		DSS Console		3	6	9
		Doorphone		6		
IP	IP Trunks (SIP / H.323)		64			
	IP Extensions		112			
Audio / Others	Relay		11			
	Paging		3			
	External Music on Hold		1			
	BGM		1			
	Ethernet Port		1			
	Analog Modem		1			
Voice Response System/ Voice Mail (VRS/VM)	VRS/VM Storage		2 Hours (Built-in) / 15 Hours (By Small SD card) / 120 Hours (By Large SD card)			
	Voice Prompts for VRS/VM		1 Language (Built-in) / 26 Languages (By Small or Large SD card)			
VoIP	Built-In VoIP Channel		8 (Built-in) / 128 (By VoIP board)			
Physical Characteristics	SL2100 Chassis Dimensions		H 92.9mm X W 435mm X D 330mm			
	Empty Chassis Weight		2.2 Kg			
Power Consumption	SL2100 Chassis Power Rating		Input 100V-120V/220V/230V/240V 50/60Hz 1.43A 1.25A/0.82A/0.79A/0.76A OR DC-24V 2.86A			
Compliance	EMC		EN55032 Emission, EN55024 Immunity, EN6100 Powering			
	Safety		EN60950-1			
	Transmission and Signaling		TBR3, TBR4, ES203-021, TBR8, TBR38			
Environment	Temperature		0°C~40°C (32F-104F)			
	Humidity		10%~90% (non-condensing)			

SL2100  
Communication Server



12 Button Terminal



24 Button Terminal



Syntel is a Telecom Division of Arvind Limited; a flagship Company of the Ahmedabad based Lalbhai Group; one of India's most respected industrial houses. Today, Syntel is a leader in technology solutions offering Enterprise Communications, IT Infra & Automation, AV Integration & Automation and Security & Surveillance services under one roof. Backed by the support of leading global technology partners and its in-house brands - NEOS, Max, Infinity and SNEOS, Syntel has established itself as a one-stop technology solutions company.

In order to add value to the exceptional products, Syntel also owns an in-house software application development team that constantly works towards delivering customized and integrated solutions for various verticals under communication, security surveillance and IT domains. All the industry solutions are offered through a SINGLE WINDOW, ensuring efficient and secured business processes and delivering smart returns on investments.

Marketed by:

## ARVIND LIMITED (TELECOM DIVISION)

Survey No. 33/1, Kondhwa Pisoli Road, Pisoli-411060, India. Tel.: +91-8669608001

Email: enquiry@synteltelecom.com URL: www.synteltelecom.com



Enterprise  
Communication



Security &  
Surveillance



AV Integration  
& Automation



Network  
Infrastructure



Integrated Software  
Applications